

# Warranty Statement

## LIMITED WARRANTY

Spaceworx warrants to you, the original buyer, that all goods shall be free of defects in stationary (non-movable parts) material and/or workmanship attributable to manufacture for a period of 3 years from the date of original buyer's receipt of product. Materials considered as moving or operational parts\* are warranted for a period of one year.

\*Operational Parts- Door handles, Hinges, Electrical Components such as fans & lights are warranted for 1 year from installation.

## ABOUT OUR STANDARDS

Every Spaceworx product is thoroughly inspected for quality control and defective free materials.

## ABOUT OUR WARRANTY

The exclusive Spaceworx warranty is available only to you, the original purchaser, and becomes effective with your delivery date. Spaceworx warranty does not cover the cost or associated costs of labor for the repair or replacement of parts. Any labor costs associated with the repair of the product will be the dealer and/or end user's responsibility and Spaceworx will not refund in any manner a dealer or end-user for any labor cost associated with repairs for damage, defect or replacement parts, unless at its sole discretion, without obligation.

This warranty does not apply to damage caused by normal "wear and tear" damage caused by misuse, abuse transportation of the product to different locations, damage caused by tear-down and/or reconfiguration of the product, damage caused by exposure to moisture. If the product is determined to have been installed, incorrectly, it is the sole discretion of Spaceworx to make a determination if the product was installed incorrectly or a defect is due to incorrect assembly/installation or usage.

This warranty does not cover marking, scratching, denting or other visual defects caused by the user or users.

Spaceworx makes every effort to ensure quality control during fabrication. The quality of the products can be viewed in various showroom locations around the country or arrangements can be made to visit a project installation.

Minor blemishes and or scuffs/small scratches can occur during installation. Spaceworx's dealers and installation crews should make every effort to clean, buff and touch up any minor blemishes.

It's sole discretion of Spaceworx and or through its dealer partner if a product is deemed defective. It is furthermore the sole discretion if any defects can be cured through touch up measures or replacement parts.

## LABOR COST

Spaceworx does not provide labor or reimburse dealers for labor associated with the replacement of damaged or defective parts. Damaged or defective parts upon the installation of the product will be replaced by your dealer. Contact your dealer for more information related to labor for future repairs.

## HOW TO PROCEED IF YOU OBSERVE A DEFECT

First and foremost, upon installation, should you notice damage or defect, it is important that you promptly notify our office within 15 days from the date of installation in order to exercise your rights under this warranty. Please contact our Customer Service office, and have your original sales receipt and delivery ticket when making a claim.

## SPACEWORX CUSTOMER SERVICE

info@spaceworx.

## JURISDICTION & VENUE:

The parties agree, consent to jurisdiction and venue in the State of Maryland with the governing laws of Maryland. The parties agree and are responsible for their own fees associated with legal counsel.

