

Warranty Statement

LIMITED WARRANTY

Spaceworx warrants to you, the original buyer, that all goods shall be free of defects in material and/or workmanship attributable to manufacture for a period of 3 years from date of original buyer's receipt of product. Damage resulting from improper handling after merchandise is received or from exposure to weather or extreme atmospheric conditions is not covered by the Spaceworx warranty. Warranty is subject to normal use under normal conditions. Spaceworx shall in no event be liable for incidental or consequential damages. Sunlight, smoke, moisture, cleaning products and/or other environmental conditions may cause materials to vary from their original color and/or damage the products. These variations are considered to be the nature of the material in relation to their environmental exposure and are not covered under this warranty. The repair or replacement of defective goods constitutes Spaceworx's entire obligation. There are no other warranties, expressed or implied, including any warranty or merchantability or fitness for a particular purpose. If any model or sample is shown to buyer, such model or sample is used merely to illustrate the general type and quality of goods, and not to represent that goods Supplied to buyer will necessarily conform in all respects to the sample or model. All claims for seller's failure to comply with this warranty shall be governed by the provisions of this paragraph.

ABOUT OUR STANDARDS

Every Spaceworx product is thoroughly inspected and tested.

ABOUT OUR WARRANTY

The exclusive Spaceworx warranty is available only to you, the original purchaser, and becomes effective with your delivery date. Spaceworx will repair or replace at our discretion any pieced furniture that is defective in material or workmanship under the terms and conditions outlined here. If Spaceworx determines that a repair is impractical, you will be furnished a substitute of the same or similar color, design, style and quality.

HOW TO PROCEED IF YOU OBSERVE A DEFECT

First and foremost, should you notice a manufacturing defect, it is important that you promptly notify our office within 30 days from date of purchase in order to exercise your right under this warranty. Please contact our Customer Service office, and have your original sales receipt and delivery ticket when making a claim.

SPACEWORX CUSTOMER SERVICE

info@spaceworx.us

Quality and Environment

QUALITY AND ENVIRONMENTAL STANDARDS

Spaceworx OEM manufacturer partners, to internationally, have been taking care of Quality, Health, Safety and Environment themes since the beginning in order to supply services and products as per the expectations of the market. This is the reason why Spaceworx products are certified UN1 EN ISO 8001/2000, UNI EN ISO 14001/2004 and BS 01-ISAS 18001/2007.

Business Management is continuously modified and improved so that: the management pursues the improvement of the quality and environment standards through action plans and responsibility sharing; the Staff 18 duly educated and trained; each order is analyzed and re-examined and each complain is checked and quickly solved; all the materials are controlled and all the processes are constantly monitored, planning is executed under documented and strict standards, the environmental impact is kept under control; waste, emergencies, natural and energy sources and chemical products are managed. Product quality, respect of the environment, health and safety.

Spaceworx OEM manufacturer partners continue to believe and invest in excellence to give the best to its clients in terms of product and service quality, promote and implement the respect of environment and sustainable development, provide a safe and healthy workplace for employees.

Warranty Exceptions

All fabric stains that occur after the product is installed is not considered defective.

All lighting including bulbs, tubes, ballasts and LEDs do not carry a warranty.

All power related products & components carry a **2 year** warranty.

All electric height adjustable components carry a **3 year** warranty.

Product & components which are not directly manufactured by Spaceworx: In this case warranty is determined by what is offered from the manufacturer of the defective product or component.

Product that is not sold by a Spaceworx authorized dealer.

Product that is not installed by a Spaceworx authorized dealer.

Product that is not installed & maintained in accordance with Spaceworx's guidelines & instructions.